



Quality Statement & Policy

Quality Policy

Last Reviewed : February 2013

Mission Statement

We endeavour to be perceived by our customers as a company whose products, service and support consistently exceed those of our competitors

We strive to be the preferred supplier for our products and services in our chosen field

We will improve our products, services and processes continuously, using clearly defined methodologies and making decisions based on empirical data

We are committed to do what we have agreed to do, by the agreed deadline, and to the level of quality appropriate to the task, and to keeping our customers informed of progress at all times

In the instance that one of our customers has a problem with our products or our actions, we will react without delay to address the issue.

We have worked and continue to work hard to build a company that is regarded by its employees as one for which they are proud to work, that communicates with them, listens and responds appropriately, values them and invests in them

We aim to comply with the requirements of ISO certification and continually improve the effectiveness of the Quality Management System